## EXHIBIT "A"





## Ford ACE Curriculum Map



| 10M01W1<br>eral Maintenance                          | 10M02W0<br>Completing an<br>Efficient VCU<br>Inspection | 30G23W1<br>sion & Body Shop<br>Essentials              | F101002003<br>Itomotive Shop<br>Safety                          | 30N41W0 12 Focus Electric ompnents and Operation                                    | 30N26W2<br>tybrid Vehicle<br>amponents and<br>Operation    | 30G09W2<br>hnician Warranty<br>esponsibilities          | 30G14W1<br>In-Line Service<br>Ication Navigation                  | F101001003<br>roduction to the<br>omotive Industry   | 40 - Technician                     |
|--|---|--|---|---|--|---|---|--|-------------------------------------|
|  |   |  | 30G04W0<br>Using the Ford<br>Technical Service<br>Hotline       | 30G10W0<br>Wind Noise & Water<br>Leaks  | F101006003<br>Technician Resources                         | F101005003 Vehicle<br>Inspection and<br>Maintenance     | 3652W<br>Quick Lane:<br>Introduction to<br>Services               | 30G22W0<br>Pre-Delivery<br>Inspection  |                                     |
| 30G11W1<br>IDS - DTC's, PID's,<br>DMM                | 34528W0<br>IDS - O'Scope, SGM &<br>PMI                  | 34527W0<br>Network<br>Communication                    | 34S16W0<br>Understanding<br>Electronics                         | 34S15W0<br>Electronic Theory and<br>Operation                                       | 34514W0<br>Electrical Diag, Tools<br>and Testing - Part II | 34S13W0 Electrical Diag. Tools and Testing - Part I     | 34S12W0 Battery Starting and Charging System Theory and Operation | 34511W0<br>Basic Electrical Theon<br>and Operation   | 34 - Electrical Systems             |
| -0)  |   |  |   |   | 38SD4W1<br>Advanced Brake<br>Systems Diagnosis             | 38S03W1 Advanced Brake System Theory & Operation        | 38S02W0 Brake Service Procedures - Web Based Training             | 34511W0 38501W0 Basic Electrical Theory Vehicle Brake Systems and Operation - Web Based Training | 38 - Brakes                         |
| 33S14W1 Steering & Suspension System Tools & Testing | 33S16W0<br>Tire Pressure Monitor<br>Systems (TPMS)      | F204003103<br>Tire Inspection and<br>Maintenance       | 33S13W0<br>Steering & Suspension<br>Alignment                   | 33S12W2<br>Steering System<br>Theory & Operation                                    | 33S11W1<br>Suspension Systems<br>Theory & Operation        | 33G01W1<br>Tire/ Wheel Vibration<br>Analysis            | 30S05W1<br>Introduction to Noise,<br>Vibration & Harshness        | F204001103<br>Basic Tire and Wheel<br>Service  |                                     |
|  |   |  |   |   |  | 35S04W1<br>Climate Control<br>System Diagnosis          | 35S03W0 Electronic Climate Control Theory & Operation             | 35S01W1 Climate Control Theory & Operation   |                                     |
| À  | 34S34W1<br>Collision Avoidance &<br>Driver Support      | 34S33W0<br>Information &<br>Entertainment<br>Systems   | 34S32W0 Power Opening System Diagnosis                          | F304101103<br>Intermittent Diagnosis  | 34S31W0<br>Instrument Cluster &<br>Lighting Systems        | 34S30W0 Supplemental Restraint System Diagnosis         | F401104103<br>Connected Vehicle<br>Technology                     | 34S21W1<br>Anti Theft Systems  |                                     |
| *Clear   | *Blue   |  | F401102103 FDRS Ford Diagnostic & Repair System & IDS Functions | F401103103 Vehicle Communication & Intermittent Diagnosis Measurement Module (VCMM) | F414101103<br>High Voltage Systems<br>Safety               | F402101103<br>Advanced Driver<br>Assistance Systems     | 39S01W2 Advanced Module & Network Diagnosis                       | 34S26W3 SYNC MyFord Operation & Testing  |                                     |
| = Senior Master                                      | Green = ACE   |  |   |   |  | 32507W0<br>Engine Operation &<br>Repair 2               | 32S06W0<br>Engine operation<br>Diagnosis & Repair 1               | 32502W1 Automotive Measuring Tools   |                                     |
| Master   | ACE   | F30410110<br>Intermittent Diagnosis                    | 31S29W2 Gasoline Turbocharged Direct Injection (Ecoboost)       | 31S24W0<br>EP System<br>Relationships & OBD II<br>Monitors                          | 31523W0 Exhaust & Emissions Theory & Operation             | 31S22W0<br>Ignition Theory &<br>operation               | 31521W0<br>Fuel & Air Theory &<br>Operation                       | 31S20W0<br>Introduction to Engine<br>Performance   | 31 - Gasoline Engine<br>Performance |
|  |   | F A  | 36S16W1 FWD based AWD Systems Diagnosis & Service               | F205101103<br>AWD with Dynamic<br>Torque Vectoring<br>Theory & Operation            | 36S11W0<br>Manual Transmission<br>& Transaxle Diagnosis    | 36S14W0 Transfer Case & RWD based 4WD Systems Operation | 36S13W0 Differential & Driveline Systems Operation                | 31520W0 36510W0 Introduction to Engine Manual Transmission Performance & Transaxle Operation     | Transmission & Drivetrain           |
| 37S22W0<br>6F3S Diagnosis &<br>Service               | 37S20W1<br>Torqshift 6 Diagnosis<br>& Service           | 37514W2 Introduction to Automatic Transmission Service | 37513W0 Automatic Transmission Overhaul                         | 37512W1 Introduction to Automatic Transmission Service                              | 37511W0 Automatic Transmission Electronic Control Systems  | 37S10W0 Intro to Auto Trans Theory & Operation          | F307101103 AT Mechanical Components Part 1                        | F307001103 Physics of the Automatic Transmission   | 37 - Automatic                      |
|  |   | , ,  |   |   |  |   | 37S26W0<br>10R80 Theory &<br>Operation                            | 37524W0<br>6R80 Operation &<br>Service   | Transmission                        |
|  |   |  | 52S01W0<br>Diesel Engine Rep                                    | 52 - Diesel Engin<br>Repair   | 51S14W0<br>Diesel Diagnosi                                 | 51SOSW2 Diesel Air Inlet Exhaust Aftertreatmen          | 51S04W2<br>Diesel Fuel Suppl<br>Fuel Injection Syst               | 51503W2<br>Diesel Engine The<br>& Operation  | 51 - Diesel Engin<br>Performance    |

| D I    | - (CTCT 20)                        |
|--------|------------------------------------|
| Brake  | s (STST 38)<br>38S03W1             |
|        | 38S02W0                            |
|        | 38S01W1                            |
|        |                                    |
| Clima  | te Control (STST 35)               |
|        | 35S01W2                            |
|        | 35S03W0                            |
| Deale  | rship Operations                   |
|        | F101002003                         |
|        | F101003003                         |
|        | 30G23W1                            |
|        | 10M02W0                            |
|        | 10M01W1S                           |
|        | 10M01W1                            |
|        | F101004003                         |
|        | F101001003                         |
|        | 30G14W1                            |
|        | 30G22W0                            |
|        | 3652W                              |
|        | 30G09W3                            |
| Diese  | Engine Performance (STST 51)       |
|        | E305201103-D                       |
|        | 51S05W2                            |
|        | 51S04W2                            |
| Dioco  | Engine Penair (STST 52)            |
| Diese  | Engine Repair (STST 52)<br>52S01W0 |
|        | 51S03W2                            |
|        | J1505442                           |
| Electr | ical Systems (STST 34)             |
|        | 30N41W0                            |
|        | 34S11W0                            |
|        | 34S12W0                            |
|        | 34S14W0S                           |
|        | 34S13W0                            |
|        | 34S14W0                            |
|        | 34S15W0                            |
|        | 30N26W3                            |
|        | 34S27W0                            |
|        | 34S16W0                            |

| Last Updated: February 10, 2020  | Average C | ompletion |
|--|-----------|-----------|
|  | Hours     | Minutes   |
| Advanced Brake Systems Theory and Operation                            | 1.27      | 76        |
| Brake Service Procedures   | .87       | 52        |
| Vehicle Brake Systems (W1)   | .60       | 36        |
| Climate Control Theory and Operation                                   | .60       | 36        |
| Electronic Climate Control Theory and Operation                        | 1.50      | 90        |
| Automotive Shop Safety   | .90       | 54        |
| Automotive Tools and Equipment   | .90       | 54        |
| Collision and Body Shop Essentials                                     | .90       | 54        |
| Completing an Efficient VCU Inspection                                 | 1.50      | 90        |
| Documents for General Maintenance (non-STARS)                          |           |           |
| General Maintenance  | .95       | 57        |
| Introduction to the Automobile   | 1.20      | 72        |
| Introduction to the Automotive Industry                                | .90       | 54        |
| On-Line Service Publication Navigation                                 | 1.00      | 60        |
| Pre-Delivery Inspection  | 1.00      | 60        |
| Quick Lane: Introduction to Services (non-STARS)                       |           |           |
| Technician Warranty Responsibilities                                   | .50       | 30        |
| 3.0L Diesel Engine On-Demand Webinar (non-STARS)                       |           |           |
| 3.2L Diesel Engine On-Demand Webinar (non-STARS)                       |           |           |
| Diesel Air Inlet and Exhaust Aftertreatment                            | 1.50      | 90        |
| Diesel Fuel Supply and Fuel Injection Systems                          | 1.50      | 90        |
| Diesel Engine Repair   | 1.18      | 71        |
| Diesel Engine Theory and Operation                                     | 1.50      | 90        |
| 2012 Focus Electric Components and Operation                           | 1.75      | 105       |
| Basic Electrical Theory and Operation                                  | 1.43      |           |
| Battery Starting and Charging System Theory and Operation              | 1.50      |           |
| Documents for Electrical Diag. Tools and Testing – Part II (non-STARS) |           |           |
| Electrical Diag. Tools and Testing - Part I                            | 2.00      | 120       |
| Electrical Diag. Tools and Testing - Part II                           | 1.55      |           |
| Electronic Theory and Operation  | 1.18      |           |
| Hybrid Vehicle Components and Operation                                | 1.50      |           |
| Network Communication  | .77       |           |
| Understanding Electronics  | 1.33      |           |

| Ford Mo  |   |
|----------|---|
|          | otor Company  |
|          | 6019W   |
|          | 3703W1  |
|          | 3521W   |
|          | 3537S   |
|          | 3537W   |
|          |   |
| Gas Eng  | ine Performance (STST 31)   |
|          | 31S24W0   |
|          | 31S23W0   |
|          | 31S21W0   |
|          | 31S29W2   |
|          | 31S22W0   |
|          | 31S20W1   |
|          |   |
| Gas Eng  | ine Repair (STST 32)  |
|          | 32S06W0   |
|          | 32S07W0   |
|          |   |
| New Mo   | odel Training (STST 30)   |
|          | 30N58W0   |
|          | 30N62WBR  |
|          | 30N59WBROD  |
|          | R515B01103-D  |
|          | K313D01103 D  |
|          | R553U01103-D  |
|          |   |
|          | R553U01103-D  |
|          | R553U01103-D<br>R552P02103-D  |
|          | R553U01103-D<br>R552P02103-D<br>R540U01103-D  |
|          | R553U01103-D<br>R552P02103-D<br>R540U01103-D<br>R375P01103-D  |
|          | R553U01103-D<br>R552P02103-D<br>R540U01103-D<br>R375P01103-D<br>R552P03103-D  |
| Steering | R553U01103-D<br>R552P02103-D<br>R540U01103-D<br>R375P01103-D<br>R552P03103-D  |
| Steering | R553U01103-D<br>R552P02103-D<br>R540U01103-D<br>R375P01103-D<br>R552P03103-D<br>S101101303  |
| Steering | R553U01103-D<br>R552P02103-D<br>R540U01103-D<br>R375P01103-D<br>R552P03103-D<br>S101101303  |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303   |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  8 Suspension (STST 33) 32S02W1 F204001103  |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  g & Suspension (STST 33) 32S02W1 F204001103 30S05W1                                  |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  8 Suspension (STST 33) 32S02W1 F204001103 30S05W1 33S13W0                            |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  g & Suspension (STST 33) 32S02W1 F204001103 30S05W1 33S13W0 33S12W2                  |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  8 & Suspension (STST 33) 32S02W1 F204001103 30S05W1 33S13W0 33S12W2 33S11W1          |
| Steering | R553U01103-D R552P02103-D R540U01103-D R375P01103-D R552P03103-D S101101303  8 Suspension (STST 33) 32S02W1 F204001103 30S05W1 33S13W0 33S12W2 33S11W1 F204002103 |

| Connectivity: As Always. Like Never Before. (non-STARS)                      |      |     |
|--|------|-----|
| Driver Assist Technology (non-STARS)   |      |     |
| Ford Electrified Vehicle Strategy (non-STARS)                                |      |     |
| More About Ford Motor Company (non-STARS)                                    |      |     |
|  |      |     |
| One (non-STARS)  |      |     |
| EP System Relationships and OBD II Monitors                                  | 1.62 | 97  |
| Exhaust and Emissions Theory and Operation                                   | 1.78 | 107 |
| Fuel and Air Theory and Operation  | 2.07 | 124 |
| Gasoline Turbocharged Direct Injection (Ecoboost)                            | 1.18 | 71  |
| Ignition Theory and Operation  | 1.32 | 79  |
| Introduction to Engine Performance   | .70  | 42  |
| Engine Operation, Diagnosis & Repair 1                                       | 2.60 | 156 |
| Engine Operation, Diagnosis & Repair 2                                       | 2.12 | 127 |
|  |      |     |
| 2016 F650/750 New Model Training   | .45  | 27  |
| 2017 Continental New Model Training Update (On-Demand Webinar - non-STARS)   |      |     |
| 2017 Lincoln Continental New Model Training On-Demand Webinar                |      |     |
| 2018 EcoSport New Model Training On-Demand Webinar (non-STARS)               |      |     |
| 2018 Expedition & Navigator New Model Training On-Demand Webinar (non-STARS) |      | ,   |
| 2018 F150 New Model Training (Non-STARS)                                     |      |     |
| 2019 Edge and Nautilus New Model Training (Non-STARS)                        |      |     |
| 2019 Ranger New Model Training (non-STARS)                                   |      |     |
| 2019 Raptor NMT (On-Demand Webinar non-STARS)                                |      |     |
| 2020 New Model Training Overview - Version 3                                 |      |     |
| Automotive Measuring Tools   | 1.75 | 105 |
| Basic Tire and Wheel Service   | .70  | 42  |
| Introduction to Noise, Vibration and Harshness (W1)                          | 2.00 | 120 |
| Steering and Suspension Alignment  | 1.48 | 89  |
| Steering Systems Theory and Operation  | 1.50 | 90  |
| Suspension Systems Theory and Operation                                      | 1.73 | 104 |
| Tire Information   | .60  | 36  |
| Tire Inspection and Maintenance  | .50  | 30  |
| Tire Pressure Monitor Systems (TPMS)   | 1.50 | 90  |
| Tire/Wheel Vibration Analysis  | .80  | 48  |

|         | School Student           |
|---------|--------------------------|
| Brakes  | (STST 38)                |
|         | 38S03W1                  |
|         | 38S02W0                  |
|         | 38S01W1                  |
| Climat  | e Control (STST 35)      |
|         | 35S01W2                  |
|         | 35S03W0                  |
| Dealei  | ship Operations          |
|         | F101002003               |
|         | F101003003               |
|         | 30G23W1                  |
|         | 10M02W0                  |
|         | 10M01W1S                 |
|         | 10M01W1                  |
|         | F101004003               |
|         | F101001003               |
|         | 30G14W1                  |
|         | 30G22W0                  |
|         | 3652W                    |
|         | 30G09W3                  |
| Electri | cal Systems (STST 34)    |
|         | 30N41W0                  |
|         | 34S11W0                  |
|         | 34S12W0                  |
|         | 34S14W0S                 |
|         | 34S13W0                  |
|         | 34S14W0                  |
|         | 34S15W0                  |
|         | 30N26W3                  |
| ord N   | Aotor Company            |
|         | 6019W                    |
|         | 3703W1                   |
|         | 3521W                    |
|         | 3537\$                   |
|         | 3537W                    |
|         |                          |
| Vew I   | Model Training (STST 30) |
|         | 30N58W0                  |
|         | 30N62WBR                 |
|         | 30N59WBROD               |

| Last Updated: February 10, 2020  | Average C | ompletion |
|--|-----------|-----------|
|  | Hour      | Minutes   |
| Advanced Brake Systems Theory and Operation                                | 1.27      | 76        |
| Brake Service Procedures   | .87       | 52        |
| Vehicle Brake Systems (W1)   | .60       | 36        |
| Climate Control Theory and Operation                                       | .60       | 36        |
| Electronic Climate Control Theory and Operation                            | 1.50      | 90        |
| Automotive Shop Safety   | .90       | 54        |
| Automotive Tools and Equipment   | .90       | 54        |
| Collision and Body Shop Essentials   | .90       | 54        |
| Completing an Efficient VCU Inspection                                     | 1.50      | 90        |
| Documents for General Maintenance (non-STARS)                              |           |           |
| General Maintenance  | .95       |           |
| Introduction to the Automobile   | 1.20      |           |
| Introduction to the Automotive Industry                                    | .90       |           |
| On-Line Service Publication Navigation                                     | 1.00      |           |
| Pre-Delivery Inspection  | 1.00      | 60        |
| Quick Lane: Introduction to Services (non-STARS)                           |           |           |
| Technician Warranty Responsibilities                                       | .50       | 30        |
| 2012 Focus Electric Components and Operation                               | 1.75      | 105       |
| Basic Electrical Theory and Operation                                      | 1.43      | 86        |
| Battery Starting and Charging System Theory and Operation                  | 1.50      | 90        |
| Documents for Electrical Diag. Tools and Testing – Part II (non-STARS)     |           |           |
| Electrical Diag. Tools and Testing - Part I                                | 2.00      | 120       |
| Electrical Diag. Tools and Testing - Part II                               | 1.55      | 93        |
| Electronic Theory and Operation  | 1.18      | 71        |
| Hybrid Vehicle Components and Operation                                    | 1.50      | 90        |
| Connectivity: As Always. Like Never Before. (non-STARS)                    |           |           |
| Driver Assist Technology (non-STARS)                                       |           |           |
| Ford Electrified Vehicle Strategy (non-STARS)                              |           |           |
| More About Ford Motor Company (non-STARS)                                  |           |           |
| One (non-STARS)  |           |           |
| 2016 F650/750 New Model Training   | .45       | 27        |
| 2017 Continental New Model Training Update (On-Demand Webinar - non-STARS) |           |           |
| 2017 Lincoln Continental New Model Training On-Demand Webinar              |           |           |

|        | R515B01103-D  |  |
|--------|---|--|
|        | R553U01103-D  |  |
|        | R552P02103-D  |  |
|        | R540U01103-D  |  |
|        | R375P01103-D  |  |
|        | R552P03103-D  |  |
|        | S101101303  |  |
| Steeri | ng & Suspension (STST 33)   |  |
| Steeri | 32S02W1   |  |
| Steeri |   |  |
| Steeri | 32S02W1<br>F204001103   |  |
| Steeri | 32S02W1<br>F204001103<br>30S05W1                                  |  |
| Steeri | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0                       |  |
| Steeri | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0<br>33S12W2            |  |
| Steeri | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0<br>33S12W2<br>33S11W1 |  |
| Steeri | 32S02W1 F204001103 30S05W1 33S13W0 33S12W2 33S11W1 F204002103     |  |

| 2018 EcoSport New Model Training On-Demand Webinar (non-STARS)               |      |     |
|--|------|-----|
| 2018 Expedition & Navigator New Model Training On-Demand Webinar (non-STARS) |      |     |
| 2018 F150 New Model Training (Non-STARS)                                     |      |     |
| 2019 Edge and Nautilus New Model Training (Non-STARS)                        |      |     |
| 2019 Ranger New Model Training (non-STARS)                                   |      |     |
| 2019 Raptor NMT (On-Demand Webinar non-STARS)                                |      |     |
| 2020 New Model Training Overview - Version 3                                 |      |     |
|  |      |     |
| Automotive Measuring Tools   | 1.75 | 105 |
| Basic Tire and Wheel Service   | .70  | 42  |
| Introduction to Noise, Vibration and Harshness (W1)                          | 2.00 | 120 |
| Steering and Suspension Alignment  | 1.48 | 89  |
| Steering Systems Theory and Operation  | 1.50 | 90  |
| Suspension Systems Theory and Operation                                      | 1.73 | 104 |
| Tire Information   | .60  | 36  |
| Tire Inspection and Maintenance  | .50  | 30  |
| Tire Pressure Monitor Systems (TPMS)   | 1.50 | 90  |
| Tire/Wheel Vibration Analysis  | .80  | 48  |

| US Colle | ge Student                   |
|----------|------------------------------|
| Automa   | atic Transmission (STST 37)  |
|          | F307101103                   |
|          | 37S11W0                      |
|          | 37S10W0                      |
|          | 37S12W1                      |
|          | F307001103                   |
| Brakes   | (STST 38)                    |
|          | 38S03W1                      |
|          | 38S02W0                      |
|          | 38S01W1                      |
| Climate  | e Control (STST 35)          |
|          | 35S01W2                      |
|          | 35S03W0                      |
| Dealers  | ship Operations              |
| Dealers  | F101002003                   |
|          | F101003003                   |
|          | 30G23W1                      |
|          |                              |
|          | 10M02W0                      |
|          | 10M01W1S                     |
|          | 10M01W1                      |
|          | F101004003                   |
|          | F101001003                   |
|          | 30G14W1                      |
|          | 30G22W0                      |
|          | 3652W                        |
|          | 30G09W3                      |
| Diesel I | Engine Performance (STST 51) |
|          | E305202103-D                 |
|          | E305201103-D                 |
|          | 51S05W2                      |
|          | 51S04W2                      |
| Diesel   | Engine Repair (STST 52)      |
| Diesel   | 52S01W0                      |
|          | 51S03W2                      |
|          | (0.707.04)                   |
| Electric | cal Systems (STST 34)        |
|          | 30N41W0                      |
|          | 34S11W0                      |
|          | 34S12W0                      |

| Last Updated: February 10, 2020                             | Average C | ompletion |
|---|-----------|-----------|
|   | Hours     | Minutes   |
| AT Mechanical Components Part 1                             | .60       | 36        |
| Automatic Transmission Electronic Control Systems Operation | 1.92      | 115       |
| Intro to Auto Trans Theory and Operation                    | 2.10      | 126       |
| Introduction to Automatic Transmission Service              | 2.10      | 126       |
| Physics of the Automatic Transmission                       | 1.30      | 78        |
| Advanced Brake Systems Theory and Operation                 | 1.27      | 76        |
| Brake Service Procedures                                    | .87       | 52        |
| Vehicle Brake Systems (W1)                                  | .60       | 36        |
| Climate Control Theory and Operation                        | .60       |           |
| Electronic Climate Control Theory and Operation             | 1.50      | 90        |
| Automotive Shop Safety                                      | .90       | 54        |
| Automotive Tools and Equipment                              | .90       | 54        |
| Collision and Body Shop Essentials                          | .90       | 54        |
| Completing an Efficient VCU Inspection                      | 1.50      | 90        |
| Documents for General Maintenance (non-STARS)               |           |           |
| General Maintenance   | .95       | 57        |
| Introduction to the Automobile                              | 1.20      | 72        |
| Introduction to the Automotive Industry                     | .90       | 54        |
| On-Line Service Publication Navigation                      | 1.00      | 60        |
| Pre-Delivery Inspection                                     | 1.00      | 60        |
| Quick Lane: Introduction to Services (non-STARS)            |           |           |
| Technician Warranty Responsibilities                        | .50       | 30        |
| 3.0L Diesel Engine On-Demand Webinar (non-STARS)            |           |           |
| 3.2L Diesel Engine On-Demand Webinar (non-STARS)            |           |           |
| Diesel Air Inlet and Exhaust Aftertreatment                 | 1.50      | 90        |
| Diesel Fuel Supply and Fuel Injection Systems               | 1.50      | 90        |
| Diesel Engine Repair  | 1.18      | 7         |
| Diesel Engine Theory and Operation                          | 1.50      | 90        |
| 2012 Focus Electric Components and Operation                | 1.75      | 10        |
| Basic Electrical Theory and Operation                       | 1.43      | 8         |
| Battery Starting and Charging System Theory and Operation   | 1.50      | 9         |

| 34S14W0S   |
|--|
| 34S13W0  |
| 34S14W0  |
| 34S15W0  |
| 30N26W3  |
| 34S27W0  |
| 34S16W0  |
|  |
| nics (STST 39)   |
| F402101103   |
| 34S21W1  |
| 34S34W1  |
| F401104103   |
| 34S33W0  |
| 34S31W0  |
| F304101103   |
| 34S32W0  |
| 34S30W0  |
| 34S26W3  |
| 34326W3  |
| otor Company   |
| 6019W  |
| 3703W1   |
| 3521W  |
| 3537S  |
| 3537W  |
| (0.707.04)   |
| gine Performance (STST 31)   |
| 31S24W0  |
| 31S23W0  |
| 31S21W0  |
| 31S29W2  |
| 31S22W0  |
| 31S20W1  |
|  |
|  |
| gine Repair (STST 32)  |
| gine Repair (STST 32)<br>32S06W0   |
|  |
| 32S06W0<br>32S07W0   |
| 32S06W0 32S07W0  I Transmission & Driveline (STST 36)  |
| 32S06W0<br>32S07W0<br>I Transmission & Driveline (STST 36)<br>F205101103                       |
| 32S06W0<br>32S07W0<br>I Transmission & Driveline (STST 36)<br>F205101103<br>36S13W0            |
| 32S06W0<br>32S07W0<br>I Transmission & Driveline (STST 36)<br>F205101103<br>36S13W0<br>36S11W0 |
| 32S06W0<br>32S07W0<br>I Transmission & Driveline (STST 36)<br>F205101103<br>36S13W0            |
|  |

| 000<br>555<br>18<br>500<br>77 | 93<br>71<br>90   |
|-------------------------------|--|
| 55<br>18<br>50<br>77          |  |
| 18<br>50<br>77                | 71<br>90   |
| 50<br>77                      | 90   |
| 77                            | 90<br>46   |
|                               | 46   |
| 33                            |  |
|                               | 80   |
| 02                            | 1  |
| 45                            | 87   |
| 95                            | 57   |
| 80                            | 48   |
| 93                            | 56   |
| 22                            | 73   |
| 10                            | 66   |
| 83                            | 110  |
| 37                            | 82   |
| 97                            | 58   |
|                               |  |
|                               |  |
|                               |  |
|                               |  |
|                               |  |
| 62                            | 97   |
|                               | 107  |
|                               | 124  |
|                               | 71   |
|                               | 79   |
|                               | 42   |
| 60                            | 156  |
|                               | 127  |
| 90                            | 54   |
|                               | 68   |
|                               | 81   |
|                               | 54   |
|                               | 59   |
|                               | .95<br>.80<br>.93<br>.22<br>.10<br>.83<br>.37<br>.97<br>.62<br>.78<br>.07<br>.18<br>.32<br>.70<br>.12<br>.90<br>.13<br>.35<br>.90<br>.98 |

|       | 30N58W0   |
|-------|---|
|       | 30N62WBR  |
|       | 30N59WBROD  |
|       | R515B01103-D  |
|       | R553U01103-D  |
|       | R552P02103-D  |
|       | R540U01103-D  |
|       | R375P01103-D  |
|       | R552P03103-D  |
|       |   |
| teer  | \$101101303<br>ing & Suspension (STST 33)   |
| Steer | \$101101303<br>ing & Suspension (STST 33)<br>32S02W1  |
| Steer | ing & Suspension (STST 33)  |
| iteer | ing & Suspension (STST 33) 32S02W1  |
| Steer | ing & Suspension (STST 33) 32S02W1 F204001103   |
| Steer | ing & Suspension (STST 33)  32S02W1  F204001103  30S05W1  |
| Steer | ing & Suspension (STST 33)  32S02W1  F204001103  30S05W1  33S13W0                               |
| Steer | ing & Suspension (STST 33)  32S02W1  F204001103  30S05W1  33S13W0  33S12W2                      |
| Steer | ing & Suspension (STST 33)  32S02W1  F204001103  30S05W1  33S13W0  33S12W2  33S11W1             |
| Steer | ing & Suspension (STST 33)  32S02W1  F204001103  30S05W1  33S13W0  33S12W2  33S11W1  F204002103 |

| 2016 F650/750 New Model Training  | .45  | 27  |
|---|------|-----|
| 2017 Continental New Model Training Update (On-Demand Webinar - non-STARS)                      | .40  | 21  |
| 2017 Lincoln Continental New Model Training On-Demand Webinar                                   |      |     |
| 2018 EcoSport New Model Training On-Demand Webinar (non-STARS)                                  |      |     |
| 2018 Expedition & Navigator New Model Training On-Demand Webinar (non-STARS)                    |      |     |
| 2018 F150 New Model Training (Non-STARS)  |      |     |
| 2018 F130 New Model Training (Non-STARS)  2019 Edge and Nautilus New Model Training (Non-STARS) |      |     |
| 2019 Ranger New Model Training (non-STARS)  |      |     |
| 2019 Raptor NMT (On-Demand Webinar non-STARS)   |      |     |
| 2020 New Model Training Overview - Version 3  |      |     |
| 2020 New Model Halling Overview - Version 3   |      |     |
|   |      |     |
| Automotive Measuring Tools  | 1.75 | 105 |
| Basic Tire and Wheel Service  | .70  | 42  |
| Introduction to Noise, Vibration and Harshness (W1)   | 2.00 | 120 |
| Steering and Suspension Alignment   | 1.48 | 89  |
| Steering Systems Theory and Operation   | 1.50 | 90  |
| Suspension Systems Theory and Operation   | 1.73 | 104 |
| Tire Information  | .60  | 36  |
| Tire Inspection and Maintenance   | .50  | 30  |
| Tire Pressure Monitor Systems (TPMS)  | 1.50 | 90  |
| Tire/Wheel Vibration Analysis   | .80  | 48  |

| IS Collo | ge Instructor                |
|----------|------------------------------|
| os cone  | ge mstructor                 |
| Autom    | atic Transmission (STST 37)  |
|          | F307101103                   |
|          | 37S11W0                      |
|          | 37S10W0                      |
|          | 37S12W1                      |
|          | F307001103                   |
| Brakes   | (STST 38)                    |
|          | 38S03W1                      |
|          | 38S02W0                      |
|          | 38S01W1                      |
| Climate  | e Control (STST 35)          |
|          | 35S01W2                      |
|          | 35S03W0                      |
| Dealer   | ship Operations              |
| Dealer   | F101002003                   |
|          | F101003003                   |
|          | 30G23W1                      |
|          | 10M02W0                      |
|          | 10M01W1S                     |
|          | 10M01W13                     |
|          | F101004003                   |
|          | F101001003                   |
|          | 30G14W1                      |
|          | 30G22W0                      |
|          | 3652W                        |
|          | 30G09W3                      |
|          |                              |
| Diesel   | Engine Performance (STST 51) |
|          | E305202103-D                 |
|          | E305201103-D                 |
|          | 51S05W2                      |
|          | 51S04W2                      |
| Diesel   | Engine Repair (STST 52)      |
|          | 52S01W0                      |
|          | 51S03W2                      |
| Electric | cal Systems (STST 34)        |
|          | 30N41W0                      |
|          | 34S11W0                      |
|          | 34S12W0                      |

| Last Updated: February 10, 2020                             | Average C | ompletion |
|---|-----------|-----------|
|   | Hours     | Minutes   |
| AT Mechanical Components Part 1                             | .60       | 36        |
| Automatic Transmission Electronic Control Systems Operation | 1.92      | 115       |
| Intro to Auto Trans Theory and Operation                    | 2.10      | 126       |
| Introduction to Automatic Transmission Service              | 2.10      | 126       |
| Physics of the Automatic Transmission                       | 1.30      | 78        |
| Advanced Brake Systems Theory and Operation                 | 1.27      | 76        |
| Brake Service Procedures                                    | .87       | 52        |
| Vehicle Brake Systems (W1)                                  | .60       | 36        |
| Climate Control Theory and Operation                        | .60       | 36        |
| Electronic Climate Control Theory and Operation             | 1.50      | 90        |
| Automotive Shop Safety                                      | .90       | 54        |
| Automotive Tools and Equipment                              | .90       | 54        |
| Collision and Body Shop Essentials                          | .90       | 54        |
| Completing an Efficient VCU Inspection                      | 1.50      | 90        |
| Documents for General Maintenance (non-STARS)               |           |           |
| General Maintenance   | .95       | 57        |
| Introduction to the Automobile                              | 1.20      | 72        |
| Introduction to the Automotive Industry                     | .90       | 54        |
| On-Line Service Publication Navigation                      | 1.00      | 60        |
| Pre-Delivery Inspection                                     | 1.00      | 60        |
| Quick Lane: Introduction to Services (non-STARS)            |           |           |
| Technician Warranty Responsibilities                        | .50       | 30        |
| 3.0L Diesel Engine On-Demand Webinar (non-STARS)            |           |           |
| 3.2L Diesel Engine On-Demand Webinar (non-STARS)            |           |           |
| Diesel Air Inlet and Exhaust Aftertreatment                 | 1.50      | 90        |
| Diesel Fuel Supply and Fuel Injection Systems               | 1.50      |           |
| Diesel Engine Repair  | 1.18      | 71        |
| Diesel Engine Theory and Operation                          | 1.50      |           |
|   |           |           |
| 2012 Focus Electric Components and Operation                | 1.75      | 108       |
| Basic Electrical Theory and Operation                       | 1.43      | 86        |
| Battery Starting and Charging System Theory and Operation   | 1.50      | 90        |

|         | 34S14W0S  |
|---------|---|
|         | 34S13W0   |
|         | 34S14W0   |
|         | 34S15W0   |
|         | 30N26W3   |
|         | 34S27W0   |
|         | 34S16W0   |
|         |   |
| Electro | onics (STST 39)   |
|         | F402101103  |
|         | 34S21W1   |
|         | 34S34W1   |
|         | F401104103  |
|         | 34S33W0   |
|         | 34S31W0   |
|         | F304101103  |
|         | 34S32W0   |
|         | 34S30W0   |
|         | 34S26W3   |
|         | 6019W   |
|         | 3703W1  |
|         | 3521W   |
|         |   |
|         | 3537S   |
|         | 3537S<br>3537W  |
|         |   |
| Gas Er  |   |
| Gas Er  | 3537W   |
| Gas Er  | 3537W ngine Performance (STST 31)   |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0   |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0   |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0   |
|         | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0   |
|         | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1  |
|         | 3537W  Ingine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1   |
|         | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1  ngine Repair (STST 32)  32S06W0   |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1  ngine Repair (STST 32)  32S06W0   |
| Gas Er  | 3537W  ngine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1  ngine Repair (STST 32)  32S06W0  32S07W0  |
| Gas Er  | 3537W  Ingine Performance (STST 31)  31S24W0  31S23W0  31S21W0  31S29W2  31S22W0  31S20W1  Ingine Repair (STST 32)  32S06W0  32S07W0  al Transmission & Driveline (STST 36)             |
| Gas Er  | 3537W  Ingine Performance (STST 31)  31S24W0 31S23W0 31S21W0 31S29W2 31S22W0 31S20W1  Ingine Repair (STST 32) 32S06W0 32S07W0  al Transmission & Driveline (STST 36) F205101103         |
| Gas Er  | 3537W  Ingine Performance (STST 31)  31S24W0 31S23W0 31S21W0 31S29W2 31S22W0 31S20W1  Ingine Repair (STST 32) 32S06W0 32S07W0  al Transmission & Driveline (STST 36) F205101103 36S13W0 |

| Documents for Electrical Diag. Tools and Testing – Part II (non-STARS) |      |     |
|--|------|-----|
| Electrical Diag. Tools and Testing - Part I                            | 2.00 | 120 |
| Electrical Diag. Tools and Testing - Part II                           | 1.55 | 93  |
| Electronic Theory and Operation  | 1.18 | 71  |
| Hybrid Vehicle Components and Operation                                | 1.50 | 90  |
| Network Communication  | .77  | 46  |
| Understanding Electronics  | 1.33 | 80  |
| Advanced Driver Assistance Systems                                     | .02  | 1   |
| Anti-Theft Systems   | 1.45 | 87  |
| Collision Avoidance and Driver Support                                 | .95  | 57  |
| Connected Vehicle Technology   | .80  | 48  |
| Information and Entertainment Systems                                  | .93  | 56  |
| Instrument Cluster and Lighting Systems                                | 1.22 | 73  |
| Intermittent Diagnostics   | 1.10 | 66  |
| Power Opening Systems Diagnosis  | 1.83 | 110 |
| Supplemental Restraint System Diagnosis                                | 1.37 | 82  |
| SYNC MyFord Operation and Testing                                      | .97  | 58  |
| Connectivity: As Always. Like Never Before. (non-STARS)                |      |     |
| Driver Assist Technology (non-STARS)                                   |      |     |
| Ford Electrified Vehicle Strategy (non-STARS)                          |      |     |
| More About Ford Motor Company (non-STARS)                              |      |     |
| One (non-STARS)  |      |     |
| EP System Relationships and OBD II Monitors                            | 1.62 | 97  |
| Exhaust and Emissions Theory and Operation                             | 1.78 | 107 |
| Fuel and Air Theory and Operation                                      | 2.07 | 124 |
| Gasoline Turbocharged Direct Injection (Ecoboost)                      | 1.18 | 71  |
| Ignition Theory and Operation  | 1.32 | 79  |
| Introduction to Engine Performance                                     | .70  | 42  |
| Engine Operation, Diagnosis & Repair 1                                 | 2.60 | 156 |
| Engine Operation, Diagnosis & Repair 2                                 | 2.12 | 127 |
| AWD with Dynamic Torque Vectoring Theory and Operation                 | .90  | 54  |
| Differential and Driveline Systems Operation                           | 1.13 | 68  |
| Manual Transmission and Transaxle Diagnosis                            | 1.35 | 81  |
| Manual Transmission and Transaxle Operation                            | .90  | 54  |
| Transfer Case and RWD Based 4WD Systems Operation                      | .98  | 59  |

| New N   | odel Training (STST 30)   |
|---------|---|
|         | 30N58W0   |
|         | 30N62WBR  |
|         | 30N59WBROD  |
|         | R515B01103-D  |
|         | R553U01103-D  |
|         | R552P02103-D  |
|         | R540U01103-D  |
|         | R375P01103-D  |
|         | R552P03103-D  |
|         | S101101303  |
|         |   |
| Steerir | g & Suspension (STST 33)  |
| Steerir | g & Suspension (STST 33) 32S02W1                                  |
| Steerin |   |
| Steerin | 32S02W1   |
| Steerin | 32S02W1<br>F204001103   |
| Steerin | 32S02W1<br>F204001103<br>30S05W1                                  |
| Steerin | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0                       |
| Steerin | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0<br>33S12W2            |
| Steerin | 32S02W1<br>F204001103<br>30S05W1<br>33S13W0<br>33S12W2<br>33S11W1 |
| Steerin | 32S02W1 F204001103 30S05W1 33S13W0 33S12W2 33S11W1 F204002103     |

| 2016 F650/750 New Model Training   | .45  | 27  |
|--|------|-----|
| 2017 Continental New Model Training Update (On-Demand Webinar - non-STARS)   |      |     |
| 2017 Lincoln Continental New Model Training On-Demand Webinar                |      |     |
| 2018 EcoSport New Model Training On-Demand Webinar (non-STARS)               |      |     |
| 2018 Expedition & Navigator New Model Training On-Demand Webinar (non-STARS) |      |     |
| 2018 F150 New Model Training (Non-STARS)                                     |      |     |
| 2019 Edge and Nautilus New Model Training (Non-STARS)                        |      |     |
| 2019 Ranger New Model Training (non-STARS)                                   |      |     |
| 2019 Raptor NMT (On-Demand Webinar non-STARS)                                |      |     |
| 2020 New Model Training Overview - Version 3                                 |      |     |
| •  |      |     |
| Automotive Measuring Tools   | 1.75 | 105 |
| Basic Tire and Wheel Service   | .70  | 42  |
| Introduction to Noise, Vibration and Harshness (W1)                          | 2.00 | 120 |
| Steering and Suspension Alignment  | 1.48 | 89  |
| Steering Systems Theory and Operation  | 1.50 | 90  |
| Suspension Systems Theory and Operation                                      | 1.73 | 104 |
| Tire Information   | .60  | 36  |
| Tire Inspection and Maintenance  | .50  | 30  |
| Tire Pressure Monitor Systems (TPMS)   | 1.50 | 90  |
| Tire/Wheel Vibration Analysis  | .80  | 48  |

## **Average Web Course Completion Time**

| Country | Course<br>Code             | Course Title  | Class<br>Hours |
|---------|----------------------------|---|----------------|
| USA     | ALM01                      | 2018 Expedition & Navigator Aluminum Body Repair  | 1.50           |
|         | F100001003                 | Technical Training eLearning Standards and Function   | .50            |
|         | F101001003                 | Introduction to Automotive Industry   | .90            |
|         | F101002003                 | Automotive Shop Safety  | .90            |
|         | F101003003                 | Automotive Tools and Equipment  | .90            |
|         | F101004003                 | Introduction to the Automobile  | 1.20           |
|         | F101005003                 | Vehicle Inspection and Maintenance  | .02            |
|         | F101006003                 | Technician Resources  | .02            |
|         | F101007003                 | Mentoring Program - Mentee  | .02            |
|         | F101008003                 | Mentoring Program - Mentor  | .02            |
|         | F101009003                 | Mentoring Information for Service Managers  | .02            |
|         | F101010003                 | Technician Fundamentals 1   | .00            |
|         | F204001103                 | Basic Tire and Wheel Service  | .70            |
|         | F204002103                 | Tire Information  | .60            |
|         | F204003103                 | Tire Inspection and Maintenance   | .50            |
|         | F205101103                 | AWD with Dynamic Torque Vectoring Theory and Operation  | .90            |
|         | F304101103                 | Intermittent Diagnostics  | 1.10           |
|         | F307001103                 | Physics of the Automatic Transmission   | 1.30           |
|         | F307101103                 | Automatic Transmission Mechanical Components Part I   | .60            |
|         | F401102103                 | FDRS Ford Diagnostic and Repair System and IDS Functions  | 1.50           |
|         | F401103103                 | Vehicle Communication & Measurement Module (VCMM)   | 1.10           |
|         | F401104103                 | Connected Vehicle Technology  | .80            |
|         | F402101103                 | Advanced Driver Assistance Systems  | .02            |
|         | F402102103                 | Mobile Service Module Programming   | .20            |
|         | F414101103                 | High Voltage Systems Safety   | .80            |
|         | F501101103                 | Takata Airbag Recall Training   | .70            |
|         | S101101103                 | 2020 New Model Training Overview - Version 1  | 1.10           |
|         | S101101103                 | 2020 New Model Training Overview - Version 2  | 1.60           |
|         | S101101203                 | 2020 New Model Training Overview - Version 3  | 1.67           |
|         | S307301103                 | 8F35 Theory and Operation   | 2.10           |
|         | S307301103                 |   | 1.00           |
|         |                            |   | .80            |
|         | \$307303103<br>\$307304103 |   | 1.20           |
|         |                            |   |                |
|         | T101101103                 | Express Service   | .90            |
|         | 01F01W0                    | Technical Assistance Center - Guiding Principles  | .75            |
|         | 01F02W0                    | Technical Assistance Center - Safeguarding Information  | .58            |
|         | 01F03W0                    | Technical Assistance Center - Reporting Obligations   | .50            |
|         | 01F04W0                    | Technical Assistance Center - Protecting Company Records  | .33            |
|         | 01F05W0                    | Technical Assistance Center - Keeping the Workplace Safe  | .50            |
|         | 01F06W0                    | Technical Assistance Center - Respecting Diversity  | .75            |
|         | 01F07W0                    | Technical Assistance Center - Networking Technology   | .50            |
|         | 01F08W0                    | Technical Assistance Center - Proper Record Handling  | .50            |
|         | 01F09W0                    | Technical Assistance Center - Controlling Financial Reporting   | .75            |
|         | 01F10W0                    | Technical Assistance Center - Prohibited Payments   | .75            |
|         | 01F11W0                    | Technical Assistance Center - Supplier Relationships  | .75            |
|         | 01F13W0                    | Technical Assistance Center - Following Labor Laws Technical Assistance Center - Creating a Respectful Work | .43            |
|         | 01F14W0                    | Environment   | 1.00           |
|         | 01F15W0                    | Technical Assistance Center - Leading a Respectful Team   | 1.17           |
|         | 10M01W1                    | General Maintenance   | .98            |
|         | 10M02W0                    | Completing an Efficient VCU/MPI Inspection  | 1.50           |
|         | 166                        | Tire Inspections and Damages  | .50            |
|         | 260                        | Tire Essentials 101: Tire Definitions and Sizing  | .50            |

| Class   | Sponsor  | Delivery |
|---------|--|----------|
| Minutes | Code   | Method   |
| 90      | TSO  | WBT      |
| 30      | TSO  | WBT      |
| 54      | TSO  | WBT      |
| 54      | TSO  | WBT      |
| 54      | TSO  | WBT      |
| 72      | TSO  | WBT      |
| 1       |  |          |
|         | TSO  | WBT      |
| 0       | TSO  | WBT      |
| 42      | TSO  | WBT      |
| 36      | TSO  | WBT      |
| 30      | TSO  | WBT      |
| 54      | TSO  | WBT      |
| 66      | TSO  | WBT      |
| 78      | TSO  | WBT      |
| 36      | TSO  | WBT      |
| 90      | TSO  | WBT      |
| 66      | TSO  | WBT      |
| 48      | TSO  | WBT      |
| 1       | TSO  | WBT      |
| 12      | TSO  | WBT      |
| 48      | TSO  | WBT      |
| 42      | TSO  | WBT      |
|         | TSO  | WBT      |
| 66      |  |          |
| 96      | TSO  | WBT      |
| 100     | TSO  | WBT      |
| 126     | TSO  | WBT      |
| 60      | TSO  | WBT      |
| 48      | TSO  | WBT      |
| 72      | TSO  | WBT      |
| 54      | TSO  | WBT      |
| 45      | TSO  | WBT      |
| 35      | TSO  | WBT      |
| 30      | TSO  | WBT      |
| 20      | TSO  | WBT      |
| 30      |  | WBT      |
| 45      | The second secon | WBT      |
| 30      |  | WBT      |
| 30      |  | WBT      |
| 45      | TSO  | WBT      |
| 45      |  | WBT      |
|         |  |          |
| 45      |  | WBT      |
| 26      | TSO  | WBT      |
| 60      |  | WBT      |
| 70      | TSO  | WBT      |
| 57      |  | WBT      |
| 90      |  | WBT      |
| 30      |  | WBT      |
| 30      | TSO  | WBT      |

|   | 261        | Tire Essentials 102: Sidewall Markings            | .50  |
|---|------------|---|------|
|   | 267        | Tire Essentials 103: Tire Service                 | .00  |
|   | 30G04W2    | USING THE FORD TECHNICAL SERVICE HOTLINE          | .60  |
|   | 30G04W3    | Using the Ford Technical Assistance Center        | .70  |
|   | 30G09W2    | Technician Warranty Responsibilities              | 2.00 |
|   | 30G09W3    | Technician Warranty Responsibilities              | .50  |
|   | 30G10W0    | FIRTFT - Wind noise and water leaks               | 1.92 |
|   | 30G11W1    | IDS - DTC's, PID's, DMM                           | 1.02 |
|   | 30G14W1    | ON-LINE SERVICE PUBLICATION NAVIGATION            | 1.00 |
|   | 30G16W0    | Service Training Instructor (STI) Delivery Skills | .62  |
|   | 30G22W0    | PRE DELIVERY INSPECTION                           | 1.00 |
|   | 30G23W1    | Collision and Body Shop Essentials                | .90  |
|   | 30N26W2    | Hybrid Vehicle Components and Operation           | 1.75 |
|   | 30N26W3    | Hybrid Vehicle Components and Operation           | 1.50 |
|   | 30N40W0    | 2012 FOCUS NMT                                    | .77  |
|   | 30N41W0    | 2012 Focus Electric Components and Operation      | 1.75 |
|   | 30N43W0    | 2013 Escape New Model Training                    | .30  |
|   | 30N44W0    | 2013 Sedan Utility Police Interceptor             | 1.00 |
|   | 30N45W0    | 2013 Lincoln MKT Limo Livery NMT                  | .70  |
|   | 30N50W0    | 2014 Transit Connect NMT                          | 1.00 |
|   | 30N51W0    | 2015 Lincoln MKC New Model Training               | 1.00 |
|   | 30N52W0    | 2015 Transit New Model Training                   | 1.83 |
| - | 30N54W0    | 2015 Mustang New Model Training                   | 1.00 |
|   | 30N55W1    | 2015 Edge New Model Training                      | .87  |
|   | 30N56W0    | 2015 F-150 New Model Training                     | 1.58 |
|   | 30N57W0    | 2016 MKX New Model Training                       | 1.08 |
|   | 30N58W0    | 2016 F-650/750 New Model Training Web Course      | .45  |
|   | 30S05W1    | Introduction to Noise, Vibration and Harshness    | 2.00 |
|   | 31S20W0    | Introduction to Engine Performance                | 1.07 |
|   | 31S20W1    | Introduction to Engine Performance                | .70  |
|   | 31S21W0    | Fuel and Air Theory and Operation                 | 2.07 |
|   | 31S22W0    | Ignition Theory and Operation                     | 1.32 |
|   | 31S23W0    | Exhaust and Emissions Theory and Operation        | 1.78 |
|   |            |   | 1.62 |
|   | 31S24W0    | EP System Relationships and OBD II Monitors       |      |
|   | 31S25W0    | EP Diagnostic Processes and Routines 1            | 2.22 |
|   | 31S27W0    | EP Diagnostic Processes and Routines 2            | 1.95 |
|   | 31S29W2    | Gasoline Turbocharged Direct Injection (Ecoboost) | 1.18 |
|   | 32S02W0    | Automotive Measuring Tools                        | 1.73 |
|   | 32S02W1    | Automotive Measuring Tools                        | 1.75 |
|   | 32S06W0    | Engine Operation Diagnosis & Repair 1             | 2.60 |
|   | 32S07W0    | Engine Operation Diagnosis & Repair 2             | 2.12 |
|   | 32S09T1TTT | Engine Diagnosis and Repair TTT Refresher         | .00  |
|   | 33G01W0    | FIRTFT: F-Series Tire/Wheel Vibration Analysis    | 1.13 |
|   | 33G01W1    | Tire/Wheel Vibration Analysis                     | .80  |
|   | 33S11W1    | Suspension Systems Theory and Operation           | 1.73 |
|   | 33S12W2    | Steering System Theory and Operation              | 1.50 |
|   | 33S13W0    | Steering & Suspension Alignment                   | 1.48 |
|   | 33S14W1    | Steering and Suspension Systems Tools and Testing | 1.30 |
|   | 33S16W0    | Tire Pressure Monitor Systems (TPMS)              | 1.50 |
|   | 34S11W0    | Basic Electrical Theory and Operation             | 1.43 |
|   | 34S12W0    | Battery Starting & Charging System Theory & Op    | 1.50 |
|   | 34S13W0    | Electrical Diagnosis Tools and Testing I          | 2.00 |
|   | 34S14W0    | Electrical Diagnosis Tools and Testing II         | 1.55 |
|   | 34S15W0    | Electronics Theory & Operation                    | 1.18 |
|   | 34S16W0    | Understanding Electronic Systems                  | 1.33 |
|   | 34S21W1    | Anti-Theft Systems                                | 1.45 |
|   | 34S24W0    | Supplemental Restraints Operations & Diagnosis    | 1.00 |

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|   | 34S26W3    | SYNC MyFord Operation and Testing                               | .97  |
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|   | 34S27W0    | Network Communication   | .77  |
|   | 34S28W0    | IDS - O'scope, SGM, & PMI                                       | 1.50 |
|   | 34S30W0    | Supplemental Restraints Systems                                 | 1.37 |
|   | 34S31W0    | Instrument Cluster and Lighting Systems                         | 1.22 |
|   | 34S32W0    | Power Opening Systems   | 1.83 |
|   | 34S33W0    | Information and Entertainment Systems                           | .93  |
|   | 34S34W1    | Collision Avoidance and Driver Support                          | .95  |
|   | 35S01W1    | Climate Control Theory and Operation                            | 1.50 |
|   | 35S01W2    | Climate Control Theory and Operation                            | .60  |
|   | 35S03W0    | Electronic Climate Control Theory and Operation                 | 1.50 |
|   | 35S04W1    | Climate Control System Diagnosis                                | 1.50 |
|   | 36S10W0    | Manual Transmission and Transaxle Operation                     | 1.35 |
|   | 36S11W0    | Manual Transmission and Transaxle Diagnosis                     | .90  |
|   | 36S13W0    | Differential and Driveline Systems Operation                    | 1.13 |
|   | 36S14W0    | Transfer Case & RWD based 4WD Systems Operation                 | .98  |
|   | 36S15W0    | Transfer Case & RWD based 4WD Systems Diagnosis                 | 1.63 |
|   | 36S16W1    | FWD based AWD Systems Diagnosis and Service                     | 1.50 |
|   | 37S10W0    | Intro to Auto Trans Theory and Operation                        | 2.10 |
|   | 37S11W0    | Automatic Transmission Electronic Control Systems               | 1.92 |
|   | 37S12W1    | Introduction to Automatic Transmission Service                  | 1.03 |
|   | 37S12W1    | Auto Trans Service TTT Refresher                                | 1.08 |
|   | 37S13W0    | Automatic Transmission Overhaul                                 | 1.00 |
|   | 37S14W2    | Introduction to Automatic Transmission Diagnosis                | 2.10 |
| - | 37014772   | Automatic Transmission Diagnosis Train-the-Trainer Supplemental | 2.10 |
|   | 37S15T3TTT | Information   | 6.00 |
|   | 37S20W1    | Torqshift 6 Diagnosis & Service                                 | 2.00 |
|   | 37S22W0    | 6F35 Diagnosis & Service  | 1.52 |
|   | 37S24W0    | 6R80 Operation and Service                                      | 1.62 |
|   | 37S25W0    | 6F15 Unique Characteristics and Service                         | .50  |
|   | 37S26W0    | 10R80 Theory and Operation                                      | 3.00 |
|   | 37S26W1    | 10R80 Theory and Operation                                      | .00  |
|   | 370        | Hazardous Materials Training                                    | .00  |
|   | 38ST12T5   | Data Security Best Practices for Dealerships                    | 1.00 |
|   | 38S01W0    | Vehicle Brake Systems   | 1.35 |
|   | 38S01W1    | Vehicle Brake Systems   | .60  |
|   | 38S02W0    | Brake Service Procedures  | .87  |
|   | 38S03W1    | Advanced Brake System Theory and Operation                      | 1.27 |
|   | 38S04W1    | Advanced Brake Systems Diagnosis                                | 1.93 |
|   | 39S01W2    | Advanced Module and Network Diagnosis                           | 2.20 |
|   | 51S03W2    | Diesel Engine Theory and Operation                              | 1.50 |
|   | 51S04W2    | Diesel Fuel Supply and Fuel Injection Systems                   | 1.50 |
|   | 51S05W2    | Diesel Air Inlet and Exhaust Aftertreatment                     | 1.50 |
|   | 51S14W0    | Diesel Diagnosis  | 2.63 |
|   | 51S15T1TTT | Diesel Engine Performance and Diagnosis TTT Refresher           | .00  |
|   | 52S01W0    | Diesel Engine Repair  | 1.18 |
|   | 58S01W0    | Air Brakes Theory and Operations - Medium Duty Truck            | 1.12 |
|   | 58S02W0    | Air Brakes Service and Diagnosis - Medium Duty Truck            | 1.20 |
|   | 58S03W0    | Hydraulic Brakes Theory and Operations - Medium Duty Truck      | .97  |
|   | 60S03W0    | Lincoln Electronic Pre Delivery Inspection                      | 1.00 |

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