



Transportation Update

February 21, 2023

Transportation Leadership

- ★ Randall Crawford, Director of Transportation
- ★ Jason Brown, Supervisor of HR/Area Managers
- ★ Scott Wiand, Supervisor of Dispatch/Routing
- ★ Ann Taylor, Coordinator of Transportation
- ★ Ina Zino, Coordinator of Routing
- ★ Jan Byrd, Area Manager- RHS
- ★ Roxanne Chiaramonte, Area Manager- MBH/BLC
- ★ Matthew Hayes, Area Manager- CHS/FIH
- ★ Clara Humphrey, Area Manager- KHHS
- ★ Sylvia Perez, Area Manager- OHS/OPH



Transportation Year In Review

- ❖ 49 Drivers Hired Since July 2022
- ❖ 23 Monitors Hired Since July 2022
- ❖ 5 Drivers in Training/3 Monitors in Training
- ❖ 8 Drivers in HR Processing (Fingerprints/Drug Test/Orientation)



Transportation Facts

- ❖ 101 Regular Education Routes
- ❖ 48 ESE Routes
- ❖ As of 02/21/2023 only one functioning DOUBLE-BACKED route. (This route runs on time, no delays with school times.) Started the school year with 24 double backed routes.
- ❖ Growing need to increase the amount of ESE routes to reduce the amount of students per bus and reduce the length of bus rides. (54 ESE students added to routes since the start of this school year, that is roughly 5-6 buses depending on accommodations.)
- ❖ Each year we travel approximately 3.2 million miles! That is equivalent to going around the world 128.5 TIMES!



- Utilize Indeed.com - Our team sends out weekly cold messages to potential applicants. Targeting CDL drivers.
- Job fairs
- Social Media Platforms
- Signage/Banners

Synovia/GPS/Student Ridership

- **Fleet Management Software**

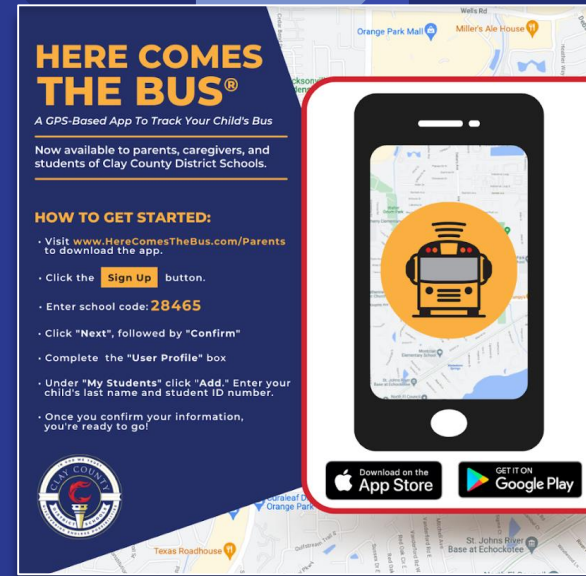
- Track and trace detailed bus activity live and historically
- Tells when bus doors are open, lights activated, etc.
- Warns of buses operating unsafely
- Runs reports to adjust “normal days”, student stop timing, etc.

- **Here Comes the Bus**

- Phone based app used by parents and students to locate their assigned bus

- **Student Ridership (not in use)**

- Allows bus operators to ensure they only transport assigned students
- Displays live, real-time passenger information i.e. where student scanned on and off the bus
- Shows student’s attendance to easily and accurately create reports for FEFP



Parent Concerns... My child's bus.....

Our team utilizes our GPS software to track buses and ensure timely bus stops

Vehicle History

Home / Vehicle History

Settings View Fullscreen Center Map Hide Markers Find Location Zones Map Legend Save Layout Reset Layout Select Columns Export as PDF Export as Excel

OPTIONS ▾ Results (75) Boundary Search

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Vehicle	Primary Group	Route	Time	Event	Speed	Heading	Location	Protected	Distance
26 1711	Middleburg	1651 AM	02/09/23 07:31:47 AM	Entrance Door Open	2	NE	2613 Hands Drive , Green Cove Springs, FL		23.26
27 1711	Middleburg	1651 AM	02/09/23 07:35:27 AM	Entrance Door Open	6	NE	Route 209 B , Green Cove Springs, FL		25.60
28 1711	Middleburg	1651 AM	02/09/23 07:36:06 AM	Entrance Door Open	5	SW	Route 209 B , Green Cove Springs, FL		25.65
29 1711	Middleburg	1651 AM	02/09/23 07:36:40 AM	Amber Lights On	0	-	2104 Route 209 B , Green Cove Springs, FL		25.79

Parent Concerns... My child's bus.....

SELECT EVENTS Close ✕

INCLUDE ALL EVENTS

<input checked="" type="checkbox"/> After Hours Door Open	<input checked="" type="checkbox"/> Harsh Turning	<input checked="" type="checkbox"/> Operator Panel 2
<input checked="" type="checkbox"/> Amber Lights Off	<input checked="" type="checkbox"/> Hazards Off	<input checked="" type="checkbox"/> Out of Service
<input checked="" type="checkbox"/> Amber Lights On	<input checked="" type="checkbox"/> Hazards On	<input checked="" type="checkbox"/> Parking Brake Off
<input checked="" type="checkbox"/> Blast Button Off	<input checked="" type="checkbox"/> Heater Stopped	<input checked="" type="checkbox"/> Parking Brake On
<input checked="" type="checkbox"/> Blast Button On	<input checked="" type="checkbox"/> IButton Read	<input checked="" type="checkbox"/> Power Up
<input checked="" type="checkbox"/> Diagnostic Message	<input checked="" type="checkbox"/> IButton Read	<input checked="" type="checkbox"/> Reverse Off
<input checked="" type="checkbox"/> Driver Login Failure	<input checked="" type="checkbox"/> Idle Alert	<input checked="" type="checkbox"/> Reverse On
<input checked="" type="checkbox"/> Driver Panel	<input checked="" type="checkbox"/> Ignition Off	<input checked="" type="checkbox"/> RR Check No Movement
<input checked="" type="checkbox"/> Engine On	<input checked="" type="checkbox"/> Ignition On	<input checked="" type="checkbox"/> RR Check Start
<input checked="" type="checkbox"/> Entrance Door Close	<input checked="" type="checkbox"/> Internal Battery Low	<input checked="" type="checkbox"/> RR Check Stop
<input checked="" type="checkbox"/> Entrance Door Open	<input checked="" type="checkbox"/> JPOD2 Disconnected	<input checked="" type="checkbox"/> Running Low Battery
<input checked="" type="checkbox"/> GPS Update	<input checked="" type="checkbox"/> Max Speed	<input checked="" type="checkbox"/> Silent Alarm
<input checked="" type="checkbox"/> Harsh Acceleration	<input checked="" type="checkbox"/> New Vehicle	<input checked="" type="checkbox"/> Speeding
<input checked="" type="checkbox"/> Harsh Braking	<input checked="" type="checkbox"/> OBDII Update	<input checked="" type="checkbox"/> Static Low Battery

Our team can see when the bus...

- Activates amber and red lights (caution and stop lights)
- Door open/close
- Air brake use
- Speed
- Harsh braking
- Many other alerted features

Area Manager Daily Duties

- Returning Calls and emails from previous day
 - Resolving parent complaints/concerns (via email or phone)
 - Responding to other inquiries via email
- Video Requests
 - Viewing bus footage requested by schools or drivers.
 - Sending videos to schools to provide clarity and support for behavioral issues or bus incidents.
 - Response Goal - Within 24 hours of receiving request. Communication to school or driver if there is a delay
- School Visits
 - Work with administrators with any concerns they may have
 - Visit with drivers/monitors
 - Checking student volume on buses
 - Assist with any clarity needed due to bus changes happening for that day
 - Track late buses.
 - Help with student management if necessary - *Addressing students or riding the route.*
- Assisting with Referrals
 - Review and prioritize referrals (Bus Driver to School Administration)
 - Look for opportunities to work with the driver and student before a referral is necessary

Area Manager Daily Duties

- **Bus Driver Support**
 - Discuss route concerns or improvements.
 - Review policies and procedures when necessary.
 - Provide guidance and direction in difficult situations to ensure all steps followed properly.
- **Routing**
 - Work closely with routing team to ensure routes are efficient.
 - Address buses that are at max capacity and assist in creative solutions to minimize overcrowding until new routes are created.
- **Attend Bus Accidents**
 - Take pictures, review incidents, communicate with authorities and driver, etc.
 - Report accident information back to Risk Management
- **Dispatch**
 - Once a week, spending the day at the Middleburg compound and assisting in the dispatch office during school dismissals.

Where do we go from here??

- Technology– Student Ridership
 - Four counties have increased their student ridership and received fairer funding allocations with student ridership tracking solutions. Osceola, Martin, Broward, Polk County. (All increased between 10-20%)
 - Generates accurate FEFP reports during approved survey periods. Also, eliminates inefficiencies due to the manual processes, paperwork, and lack of automatization. This process saves hours of m
 - Safety- The ability to quick the wrong bus. (Pre-K/Kin saving hours of manpowe

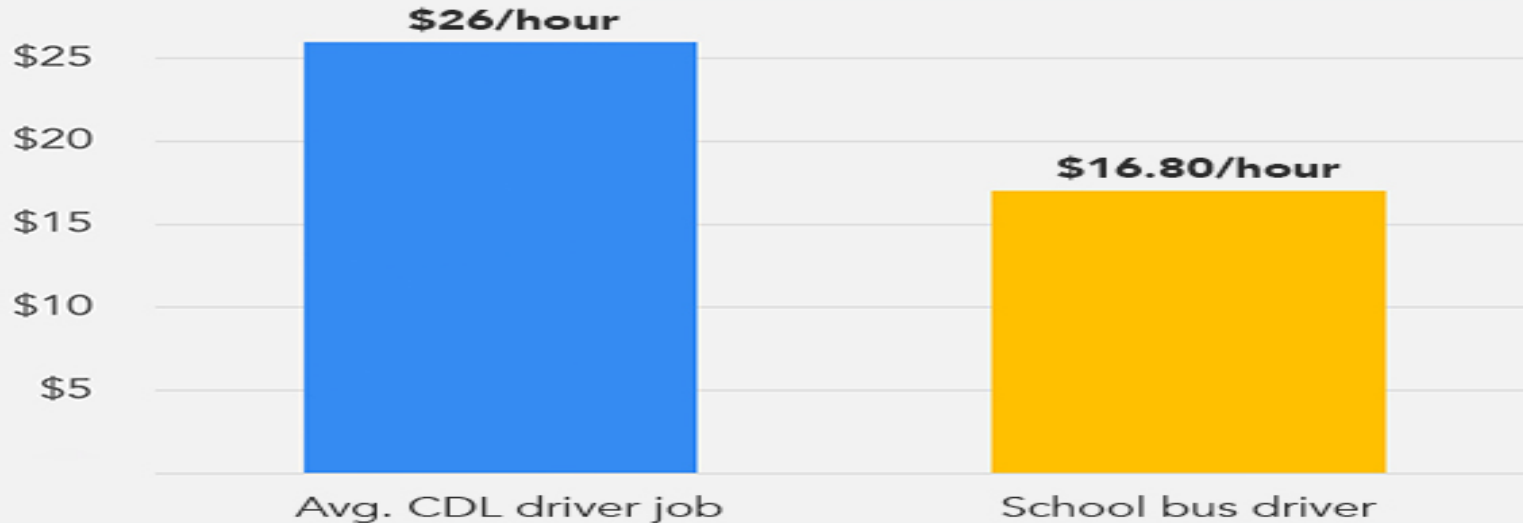
[Student Ridership Video](#)



Where do we go from here??

Bus drivers can get better-paying jobs elsewhere

Average hourly pay: school bus drivers vs. commercial driver's license jobs (all industries)



Where do we go from here??

- Driver Pay
 - Offer a more competitive rate to compare to neighboring counties. Starting Pay.....Clay- \$16.42...
Neighboring districts/companies between \$16.65-\$18.92.
 - Allow drivers to bring additional years of experience. This will allow our district to recruit qualified drivers and retain them. (CDL Drivers) (We turn away applicants weekly due to this.)
 - Increase SUBSTITUTE pay to \$16.42.



The rainbow is a symbol of hope, inspiration, promise, good fortune, and wishes coming true.

