

Presidio Networked Solutions, Inc. Service Agreement v2.1

CUSTOMER INFORMATION		PRESIDIO (Opp#): <i>Patricio Chandra</i>
Company Name Clay County District Schools	Name and Title of Person Requesting Service John Shevada / Network Coordinator	
Address 900 Walnut Street	Email Address jcshevada@OneClay.net	
City, State and Zip Green Cove Springs, FL 32043	Phone/Fax 904-200-2992	
DESCRIPTION OF SERVICES		
Customer agrees the services described below comprise the complete scope of tasks authorized under this agreement. Additional sheets may be attached if necessary. Any services beyond this scope require an additional authorized Service Agreement prior to commencement.		
Executive Summary Clay County School District wishes to engage Presidio Networked Solutions, Inc. for general consulting services.		
Presidio's Responsibilities: Provide a Network Engineer for support services at Clay Hill Elementary. These service can include (but are not limited to):		
<ul style="list-style-type: none"> • Controller Code update if needed • Controller license upgrade - License will be provided by others • Wireless network adjustments <ul style="list-style-type: none"> ○ Site survey <ul style="list-style-type: none"> ▪ Recommend AP moves or add ○ Minimize coverage between portables <ul style="list-style-type: none"> ▪ RF profiles and AP groups • Test network with different client devices 		
This agreement is for services only, no hardware or licensing is included in this agreement		
Project Locations This work can be performed at the customer's facilities located in Green Cove Springs, Florida. Some of this work will be performed remotely. This Service Agreement does not include any travel expenses.		
Customer Requirements <ul style="list-style-type: none"> • Customer will provide all necessary physical and logical access required to support the purpose of this agreement. • Customer is responsible for all cabling, including copper and fiber patch cables. • Customer's technical resources will be made available to the Presidio project team. • Customer understands that all of tasks described above may not be resolved within the hours of this Service Agreement. If additional hours are needed to complete these tasks a separate Service Agreement will be created for those hours. 		
Assumptions The following assumptions were made while creating the service agreement:		
<ul style="list-style-type: none"> • These services are provided as "best-effort" and no service level agreements (SLA) are implied by this agreement. • No travel outside of Clay County will be required • Hours will be used in 1/2 hour increments, with a one-hour minimum for remote support and a 4 hour minimum for onsite support • Presidio will perform most of the Services under this Statement of Work during normal business hours, 8:00 a.m. to 5:00 p.m. (local time) Monday through Friday, except Presidio holidays, unless otherwise specified. • Some activities on this project may be performed on Presidio's premises. 		
ACCEPTANCE CONDITIONS		
Customer agrees that the following conditions defined the complete set of acceptance criteria associated with this effort. Customer agrees to provide timely review and acceptance for efforts submitted by PRESIDIO as being complete.		
<input type="checkbox"/> Upon completion of the hours identified in this Specification <input checked="" type="checkbox"/> Other (specify): Project Complete		

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TERMS

Customer agrees to provide reasonable access to facilities, equipment, and personnel necessary to complete this effort. Unless otherwise noted, all work shall be performed during normal business hours (8AM – 5PM M-F excluding holidays) at the location indicated.

Time and Materials (T&M) - Services will be provided on a time, materials, and expense basis. Customer understands the estimate provided is a good faith estimate, but may be exceeded. Minimum daily charge is 4 hours per day.

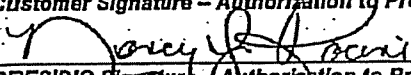
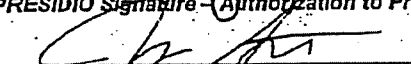
Hours Estimate	
Hourly Rate	
After Hours Rate	

Fixed Price - Services will be provided on a fixed price basis. If provided, time estimates are for planning and scheduling purposes only.

Kickoff	
Completion	
Total	\$0 PRO BONO

Travel will be billed as: Actual Expenses Fixed Price \$ 0 N/A

This agreement is effective upon acceptance by PRESIDIO. Customer agrees not to solicit or hire any Presidio employee for the duration of this agreement and 12 months after its completion. The entire liability of Presidio and Customer's exclusive remedy arising out of or in any way related to this agreement shall be limited to the total value of this agreement. Presidio shall not be liable nor shall Presidio indemnify Customer for, and Customer releases Presidio from any claims of patent infringement, including contributory infringement or inducement to infringe, based on or related to the Equipment, Services or any information provided by Presidio. Unless otherwise specified, this agreement is valid for one calendar year from the date of signature or until hours are expended (T&M) or milestones are completed (Fixed Price).

<i>Customer Signature - Authorization to Proceed</i> 	Date 11/14/13
<i>PRESIDIO Signature - Authorization to Proceed</i> 	Date 11/14/13
<i>Customer Signature - Final Acceptance</i>	Date